

At DCO-002/2563

March 2, 2020

Subject: Preventive Measures against Coronavirus

Dear UIH Data Center Customers,

Regarding to the spread of the new Coronavirus 2019 or COVID-19, for hygienic control and prevention of disease spread, UIH has the screening procedure for our customer and partner as follows:

1. Customer or partner may be asked to measure the fever at the screening point at the company entrance.
 - If your temperature is more than 37.5 degree Celsius, we would ask for your cooperation not to enter the building to prevent the spread of disease. This measure will be carried on until the spreading is developed.
 - If your temperature is not over 37.5 degree Celsius, we asked for your cooperation to fill out the Travel Form to verify your travelling history through the watchlist countries.
 - In case of no travelling through the watchlist countries or travelling with passing 14 days of surveillance period on the day of building entrance request, customer or partner is allowed to enter the building with normal entrance procedure.
 - In case of customer or partner had travelled to the watchlist countries and surveillance period is less than 14 days at the day of building entrance request, we would ask for your cooperation not to enter the building. In case of meeting with our IDC working team, please contact UIH IDC officer in the provided guest room.

2. Alcohol hand gel service is provided around the building.
3. All the public contacts such as door handles, elevator buttons, etc., will be frequently sanitized and cleaned with disinfectant agent to prevent the disease.

UIH wishes that you all will safely brave through COVID-19 situation and stay healthy. To people and countries now struggling with coronavirus infections, UIH wishes them a quick recovery and would like to extend moral support.

For more information, please contact UIH Data Center at Tel. +66 2016 5151 or Email: idc@uih.co.th.

Sincerely yours,

UIH Data Center Operations
United Information Highway Company Limited